Rackspace Hosted Email Product Features

Our Webmail service allows you to log in from any device to access your emails from anywhere. Rackspace Email is fully compatible with Outlook (and any other desktop email client); both on Windows and Macs. It also plugs seamlessly into email applications on tablets and smartphones.

- Email @ your domain
- Webmail (Desktop & Mobile)
- Supports: IMAP, POP3, SMTP, SSL/TCP
- Premium spam & virus protection
- Auto-setup tool
- 25 GB mailboxes
- Email aliases
- Email forwarding
- Easily recover deleted email
- 50 MB attachments
- 100% Uptime Guarantee
- Knowledgeable and Friendly Support (We provide support for the mail boxes and webmail interface. Please note that whilst it's possible to connect the email accounts to various client devices and applications we don't support those).

Proactive Threat Detection and Rapid Remediation

Rackspace is a leading Managed Security Services Provider (MSSP). They provide a secure, managed email service along with monitoring and detection services around-the-clock with rapid response and remediation.

The GDPR compliant email servers are located in secure data centres in the US (Washington, Dallas Fort Worth, and Chicago). Rackspace proactively search for threats keeping your data safe. To find threats, you need a team that monitors and manages your environment 24x7x365, using advanced technology and analytics.

People
The Customer Security Operations Centre (CSOC) is staffed 24x7x365 by best-in-breed, GCIA- and GCIH-certified security analysts whose credentials meet or surpass industry standards.

Processes
Unlike many other managed security service providers, they not only detect but also rapidly respond to threats — performing appropriate remediation based on pre-approved actions.

Technology
They actively counteract threats using industry-leading host and network protection, threat intelligence and security analytics, log management and vulnerability management technologies.

2commune Limited ● The Old Rectory ● Main Street ● Glenfield ● Leicestershire ● LE3 8DG.
t 0116 412 0034   **www.2commune.com**

Version 1.1